



**BUTTS TICKET**  
**S Y S T E M S**  
ESTABLISHED SINCE 1985

Quote

Enforcement System, Permit System  
 and Citation Processing powered by  
 Park Loyalty

Date	4/17/2026
Quote Number	MRL0417264

Butts Ticket Systems  
 151 Hood Road  
 Cochranville, PA 19330  
 Michael Lapidus  
 Phone: 732.354.2715  
 Email: michael@buttsticket.com

<b>Sold To:</b> Fenwick Island Michael J. Morrissey, M.S., Chief of Police 800 Coastal Highway Fenwick Island, DE 19944 302.539.2000 ext. 208 mmorrissey@fenwickisland-de.gov	<b>Ship To/Site Information:</b>
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**Terms and Conditions**

- Payment Terms: The payment terms are net 30 (except deposit which is due upon receipt). Invoices not paid within the terms of the Sales Order are subject to Service Charges at the rate of 1.5% per Month. In the event outside mediation is necessary for the collection of an unpaid invoice, the customer is responsible for collection costs and reasonable attorney's fees.  
 - Quotation Valid: 60 Days

**Inclusions**

- Hardware and Software Pre-Installation: All operational information provided by the client will be programmed in advance.  
 - Testing, Commissioning, and Training: After programming is complete, the system will undergo comprehensive testing and commissioning to verify its performance and functionality. Rigorous testing will be conducted to confirm the system's readiness. Training the end client's staff to familiarize them with the operation of the system, ensuring a smooth transition and effective utilization of the installed technology.  
 - Equipment and/or Services as per this Sales Order

Quote	Customer	Sales Person	Date
Fenwick Island	Enforcement System, Permit System and Citation Processing powered by Park Loyalty	Michael Lapidus	4/17/2026

Qty.	Part No.	Description	Unit	Price	Ext. Price
<b>Enforcement and Processing Software Build</b>					
1	CONFIG	One Time Setup & Configuration - Upfront software build and configuration for Enforce Pro and Process Pro (for customers less than 5K citations/year)	One-time	Incl.	\$ -
1	PM-IMP	Project Management & Conofiguration (Data Conversion, Implementation Methodology and Approach)		Incl.	\$ -
1	TRAINING	Training and Installation (2 days remote application and back-office training)		Incl.	\$ -
<b>Enforcement Hardware - One-Time</b>					
2		Enforcement Handhelds - CUSTOMER TO SUPPLY	By Customer	By Customer	By Customer
2	ZEB-ZQ511	Wireless Bluetooth Printers - Zebra DT ZQ511 3" Printer/Belt Clip and ZQ511 - * Includes 3 year extended service agreement	One-time	\$ 1,377.00	\$ 2,754.00
2	ZEB-ZQSINGLECHARGE	Mobile Printer Charging Kit, Single		Incl.	\$ -
2	ZEB-CASE	Zebra Printer Soft Case		Incl.	\$ -
<b>Consumables</b>					
100	MCP-PTW	Mobile Citation Paper - Polythermal (Tear and Weatherproof)	per roll	\$ 9.00	\$ 900.00
<b>Enforce Pro® - Enforcement Management Solution - Monthly Subscription</b>					
2	ENFORCE PRO - SOFTWARE	White Labeled Enforcement Subscription Services Including:	Monthly	\$ 250.00	\$ 500.00
		Software Maintenance		Incl.	\$ -
		Hosting and Disaster Recovery Services		Incl.	\$ -
		Real-Time Interface Integration		Incl.	\$ -
		Remote Management Subscription		Incl.	\$ -
2		Wireless Communication Services Including:	Monthly	Incl.	\$ -
		Wireless Communication Framework		Incl.	\$ -
		Wireless Ticket Upload		Incl.	\$ -

		Wireless Pay-by-Cell Integration(s)		Incl.	\$ -
		Meter/Kiosk Integration(s)		Incl.	\$ -
		Wireless Time Limit Marking		Incl.	\$ -
		Digital Images		Incl.	\$ -
		Enhanced LPR Plate Scan and Integration		Incl.	\$ -
		Mobile LPR Vehicle Integration (optional)		Incl.	\$ -
1	ENFORCE-SUBSCRIPTIONS	Software System - Back Office Administrative Users (up to 3 users)	Monthly	\$	100.00 \$ 100.00
2	WIRELESS	Wireless Communication Services	By Customer	By Customer	By Customer
		<b>Process Pro® - Complete Violations Management Solution - Monthly Subscription</b>	<b>Unit</b>	<b>Price</b>	<b>Ext. Price</b>
TBD	PROCESS PRO - SOFTWARE	Tickets Issued -	per ticket issued	Incl.	\$ -
		Full Citation Processing Software Suite		Incl.	\$ -
		Configuration, Training, Implementation, Hosting and On-Going Support		Incl.	\$ -
		Citation Records Management System (ProcessPRO)		Incl.	\$ -
		Late Notice Criteria Setup, Automated Generation and PDF Creation		Incl.	\$ -
		Hosted Online Ajudication Portal and Review Work Queue		Incl.	\$ -
		Wireless Communication Framework		Incl.	\$ -
		<b>Online &amp; IVR Secure Credit Card Gateway (paid by the end-user)</b>	<b>Unit</b>	<b>Price</b>	<b>Ext. Price</b>
TBD	CC - FEE	Credit Card Payment Convenience Fee (per ticket paid or permit purchased, charged to the public). Assumes Client Merchant Account (Municipality will serve as MoR)	per ticket paid	\$ 3.95	TBD
		<b>Collect Pro® Secondary Collections Management</b>	<b>Unit</b>	<b>Price</b>	<b>Ext. Price</b>
TBD	COLLECT PRO - SOFTWARE	Collections Management Module within the Park Loyalty Platform That Automates the Escalation, Management, and Resolution of Delinquent Parking Citations Through a Certified Partner - <b>CHARGED TO THE PUBLIC</b>	per citation recovery	35%	TBD
Notes:		Equipment - Hardware and Software (One-Time)		\$	3,654.00
		Labor - Installation, Project Management, Training		Incl.	
		Shipping/Freight		\$	80.39
		Sales Tax Rate - PA (Exempt)			0%
		Sales Tax Total		\$	-
		Total Initial Project Investment		\$	3,734.39

	<u>Monthly Recurring Charges - Charged Monthly Based on Quantities</u>	<u>Quantity</u>	<u>Unit Price</u>	<u>Monthly Total</u>
1	Enforce Pro® - Enforcement Management Solution - Monthly Subscription	2 Units	\$ 250.00	\$ 500.00
2	Software System - Back Office Administrative Users (up to 3 users)	3 Users	\$ 100.00	\$ 100.00
3	Process Pro® - Tickets Issued	per ticket issued	Incl.	TBD
4	Online & IVR Secure Credit Card Gateway (paid by the end-user)	per ticket paid	\$ 3.95	TBD
5	Collect Pro® - Per Citation Recovery - (paid by the end-user)	per citation recovery	35%	TBD

**Project Notes:**

BTS and Park Loyalty will provide a limited parts warranty for any physical product, such as handhelds or printers, in accordance with the manufacturer's warranty. All post-implementation changes or enhancements requested by the agency will be performed by Park Loyalty on a time and materials basis. The billing rates to be used will be the rates in place when the work is completed. All requests for system changes and/or enhancements will be submitted in writing by the agency, from which Park Loyalty will furnish an estimate. Park Loyalty shall provide bug fixes and generally available upgrades at no cost during the contract term.

To execute this contract, please sign below and return one copy of this quotation to BTS along with Purchase Order (Hard Copy).

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

PO Number: \_\_\_\_\_